Ontinue

ONTINUE ION MXDR

24/7/365 Expert–Managed SecOps for Microsoft Customers

> " Consistent reviews, coupled with data science and automation, can help customers get faster, more accurate and higher quality responses. Managed security providers who take a more proactive approach will be able to deliver a stronger security posture for their client, helping to build better trust in their security offering"

Craig Robinson
Research Vice President,
Security Services
IDC Research

With unparalleled mastery of the Microsoft Security portfolio and an advanced AI-powered security and collaboration platform, our security experts work around the clock in a follow–the–sun model to prevent, detect, and respond to all the threats coming at you.

Today, most MDR is a miss.

Evolving threats. Complex infrastructure. Limited budgets. And ongoing staff shortages. In today's cybersecurity landscape, managed detection and response (MDR) has become a go–to option for overburdened SOCs. But while managed security vendors promise 24/7 coverage, they consistently fail to deliver. That's because a strong security posture requires a deep understanding of your unique environment, something most MSSPs and MDR providers can't achieve.

We understand you. And your environment.

Ontinue ION, our managed extended detection and response (MXDR) service, is different. We've developed a proprietary customer data model that we use to tailor our services to your unique environment's assets, processes, rules of engagement, users, and more. Mapping your environment onto our customer data model in this way

allows us to harness the power of AI and the speed of automation. That translates to faster, higher quality, and more transparent incident resolution – delivered by our 24/7/365 globally distributed Cyber Defense Center.

Deep optimization. Higher ROI.

Our comprehensive managed security service is tailored for businesses using the Microsoft Security portfolio, and we go deep to optimize both your SecOps and your ongoing data costs. In other words, not only will you see fortified security for fewer incidents, faster resolution times, and a reduced workload; you'll also achieve higher ROI—allowing your team to focus on critical security tasks while we handle the rest.

What Makes Us Different

Tailored to you, automated for you
With our proprietary AI-powered platform, we localize service and accelerate automation based on insights into your environment and operations.

Delivered by experts
Looking to consolidate your security stack using Microsoft's XDR and SIEM ecosystem? Our unmatched expertise with Microsoft 365 Defender and Sentinel empowers you to remove redundant controls and reduce your data ingestion costs.

Built for transparent collaboration
You can collaborate in real time with our Defenders, Advisors, and AI assistant—right in Microsoft Teams—for faster decision-making and easy access to information.

Prevention-focused
ION isn't just reactive. Our service includes prioritized, measurable recommendations for posture-hardening and threat prevention.

Stronger security. Faster resolution. Easier operations.

With an entire SecOps team backed by proprietary AI that tailors security to your needs, ION delivers faster mean time to resolve and lower security TCO—while driving prevention. Here's what you can expect from our MXDR.

Faster detection and response
Our Cyber Defense Center is more than a SOC: it brings together security experts, PhDs in data science, and software developers to continually execute, measure, and optimize security operations on your behalf.

Greater efficiency and transparency
Real-time collaboration and AI-powered automation eliminate noise, focus efforts, and keep everyone on the same page. We reduce the burden on your team while giving them insight into what's happening at any time.

Higher ROI
Our platform and expertise are based on the Microsoft Security portfolio, and we optimize your tech so you get the most out of your investment. Retire redundant controls, reduce SecOps data costs, and lower your security TCO.

Lighter burden. Faster responses.

- **2 days/week saved by analysts** thanks to AI-driven automation, which accelerates threat detection and response
- **99.5% of alerts ingested by our SOC** are resolved without customer escalation

Microsoft Security

Deep Expertise in Microsoft

As the winner of both the Microsoft Security Services Innovator of the Year Award and the Microsoft Social Impact Partner of the Year Award for 2023, Ontinue ION and our add-on services are purpose-built for the Microsoft Security product portfolio. Ontinue has also been recognized by the Microsoft Intelligent Security Association (MISA) as a Microsoft Certified Managed XDR Solution.

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